



TECHNICAL CONFERENCE FOR HARDCORE PYTHON DEVELOPERS



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Learning a Language using NLU/NLG

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1. Motivation







One Direction

You learn how to say things, but hardly how to react



Process the information and reply back





Surviving: Asking Beer

Fluent Waiter, many combinations of utterances (Jabs, uppercuts, hooks)



Chatbot

Relevant Context = Closed - Domain

- Achieve a goal = Goal-Oriented
- Vocabulary = Dataset or Corpus

2. Bot making (New/ Better "Problems")

1. Motivation, Problem statement

Conversational Software



Conversational Software



Bot Development Framework

Rasa

How can I train NLU model without initial word vectors?



- William (Someday in December 2018)



Figure 3: F-scores for the different NLU services, grouped by corpus

Evaluating Natural Language Understanding Services for Conversational Question Answering Systems https://www.aclweb.org/anthology/W17-5522.pdf

Intent: Eat

Entity: Ham

Natural Language Understanding Czech



NLU: Word Vectors from Scratch Czech



Starspace: Embed All the things! https://arxiv.org/abs/1709.03856

NLU: Word Vectors from Scratch Pipeline used for Czech



Starspace: Embed All the things! https://arxiv.org/abs/1709.03856 print(interpreter.parse("Chtěl bych si objednat Smažený sýr"))

```
{'intent':
'name': 'order_food_main_dish',
'confidence': 0.8891581892967224},
'entities': [{'start': 23, 'end': 34,
'value': 'Smažený sýr', 'entity': 'dish',
'confidence': 0.6718105031002314,
'extractor': 'ner crf'
```

No pre-trained word Vectors in your language?



Very Specialized vocabulary in your domain?



Obtaining Data to train NLU Model Czech





Training the Model – Data Format Czech



Do you want non-technical users feed your training data?

Training the Model – Data Format Czech

intent:order_drink

- Mohl bych dostat sklenku [perlivé vody](drink)?
- Mám rád [pivo](drink).
- Chutná mi <u>[minerálku]</u>(drink).
- Chtěl bych sklenku <u>[vína](drink)</u>
- chci <u>[pivo]</u>(*drink*)
- dal bych si [pivo](drink)
- Chtěl bych <u>[vodu]</u>(*drink*)
- Chci <u>[víno]</u>(*drink*)

This is how the training data might look

Dám si jedno [pivo](drink) prosím



Training the Model – Using Look Up Tables Czech



<u>https://rasa.com/docs/rasa/nlu/training-data-format/#lookup-tables</u> <u>https://medium.com/rasa-blog/entity-extraction-with-the-new-lookup-table-feature-in-rasa-nlu-</u> 94c6c30876a3

Clean and filter your Lookup table in advance





LSTM-dialogue prediction paper: https://arxiv.org/abs/1606.01269



3 Language beyond my use case

2 The making (New/ Better Problems) 1. Motivation

Architecture v1.0



Manual Selector

Architecture for Searching using NL





Problem: Time consuming to find Staff in legacy tools **Proposed Solution**: Search with natural queries: *"Find me candidates with Python Skills available to start next week"* No word Embeddings? Learn your own and relevant to your domain. (Start small, and should work in any language)

Retrain Based on real conversations

Experiment with BERT

